

Date: 20/09/2025**FIELD VISIT REPORT ON PHARMACY / MEDICAL SHOP**

Sr. No.	Particulars	Remarks
1.	Class	Second Year Diploma in Pharmacy
2.	Subject	Community Pharmacy & Management
3.	Topic	Pharmacy / Medical Shop Visit
4.	Address	Mayur Medical, Nilje Gaon, Dombivli East-421204
5.	Reference/Instructions	The curriculum of Pharmacy Council of India ER-2020
6.	Day and Date	Saturday, 20/09/2025
7.	Time	02: 00 PM to 04:00 PM
8.	Subject Incharge	Mrs. Shubhangi Shete

**Principal****Dr. (Mrs.) Vanita G. Kanase****PRINCIPAL**
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FIELD VISIT REPORT **PHARMACY / MEDICAL SHOP VISIT**

INTRODUCTION:

The field visit was organized to provide practical knowledge about the functioning of a pharmacy/medical shop. The main objective of this visit was to understand the role of a pharmacist in dispensing medicines, maintaining records, and counselling patients.

OBJECTIVES OF VISIT:

- To observe the structure and layout of a pharmacy shop.
- To understand prescription handling and dispensing procedures.
- To learn about storage conditions of medicines.
- To know about record-keeping and billing system.
- To understand the role of a pharmacist in patient counselling and health care.

OBSERVATIONS:

During the visit, the following points were observed:

- The pharmacy was well organized with separate racks for different categories of medicines (tablets, capsules, syrups, injectable, and OTC drugs).
- Prescription medicines were dispensed only on valid prescriptions signed by a registered medical practitioner.
- The pharmacist verified the prescription, checked dosage, and counselled patients about correct usage and possible side effects.
- Refrigeration facilities were available for temperature-sensitive medicines like vaccines and insulin.
- Proper labelling and expiry date checking were carried out before dispensing.
- Computerized billing system and stock maintenance were followed.
- Records of Schedule H and Schedule X drugs were maintained as per government rules.

KEY POINTS EXPLAINED BY THE PHARMACIST

The pharmacist gave detailed information on:

- **Arrangement of Medicines:** Medicines were stored according to dosage forms, therapeutic class, and storage requirements.
- **Dispensing of Medicines:** Step-by-step process of checking prescriptions, selecting correct medicines, labelling, and counselling patients.
- **Licenses Required:** Retail drug license, wholesale license, and the requirement of a registered pharmacist for operating a pharmacy.
- **Preparation of Sale Bills:** Use of a computerized billing system for accurate records.
- **Management of Expiry Medicines:** Separation of expired/near-expiry stock and procedures for returning them to suppliers.

GUIDANCE BY FACULTY:

- **Shubhangi Madam** explained the **prescription part** in detail, including how to read and interpret a prescription, verify patient details, check dosage, avoid errors, and handle prescriptions responsibly.
- **Dhanashree Madam** explained the uses of different medicines and gave practical insights into how pharmacists ensure safe dispensing.

LEARNING OUTCOMES:

From this visit, we are learned

- How medicines are arranged and stored systematically.
- Correct procedure for dispensing medicines.
- Legal and licensing requirements for running a pharmacy.
- Preparation of computerized sale bills.
- Proper method for handling expired medicines.
- The importance of understanding and carefully handling prescriptions
- Additional knowledge about medicines and their uses.

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(Affiliated To : University of Mumbai, Maharashtra State Board of Technical Education (MSBTE))

CONCLUSION:

The field visit to the medical/pharmacy shop was very informative and provided valuable practical knowledge. It helped bridge the gap between theoretical knowledge and real-life practice of pharmacy.



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